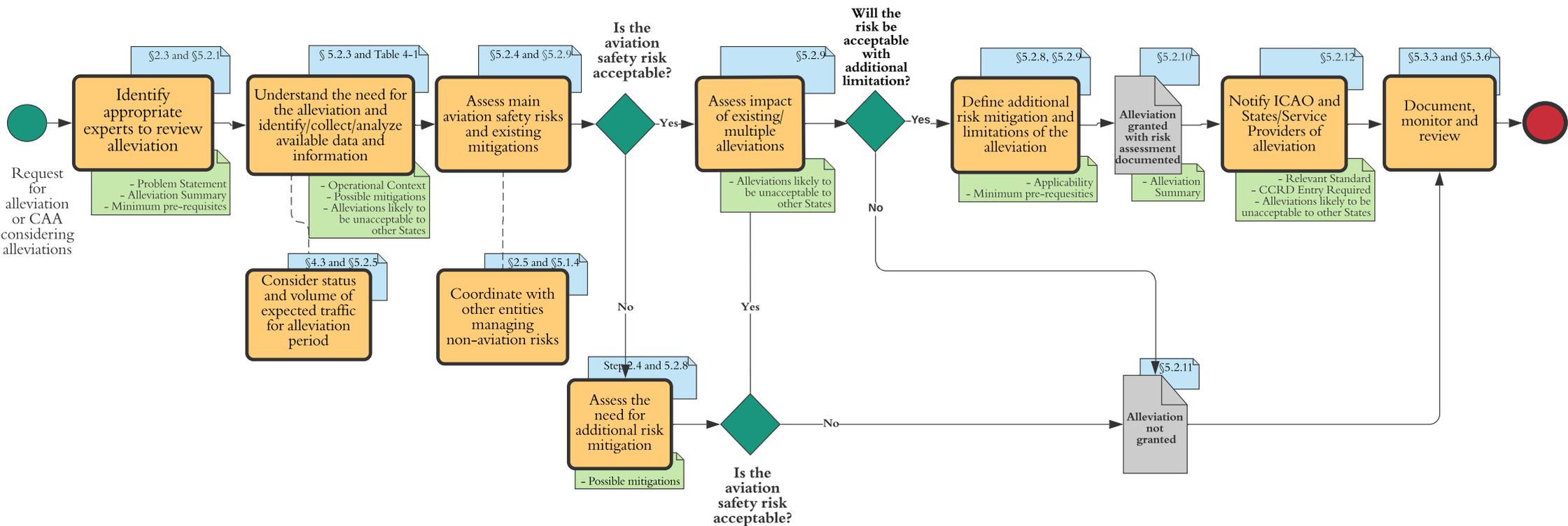


Decision aid for CAAs to assess alleviation requests



Tips for using the flowchart

This flowchart has been developed to help CAAs;

- apply a safety-risk management approach in reviewing alleviations, and
- consider the latest ICAO guidance to facilitate decision-making on issuance of alleviations

1. It is highly recommended you read [ICAO Doc 10144](#) and the [ICAO Quick Reference Guides \(QRG\)](#) first before using the flowchart as specific parts of the guidance are referenced.
2. Each step has targeted references which point to specific guidance within Doc10144 (blue note) and the QRG (green note).
3. A table of contents for Doc 10144 and the QRGs including respective links to the websites has provided to help facilitate navigation.

Doc 10144 - Contents Table

- Ch2: Cooperation, collaboration and communication
 - Ch3: Challenges faced at different pandemic stages
 - Ch4: Identification, collection and analysis of relevant and available data
 - Ch5: Application of safety management principles
- **5.1: PLAN - Step 1**
 - ▶ Step 1, 1.1: Assessing the priorities within the aviation sector
 - ▶ Step 1, 1.2: Planning for the restart of operations
 - **5.2: DO - Step 2**
 - ▶ Step 2, 2.1: Determining the specific aviation safety risks for the State
 - ▶ Step 2, 2.2: Taking action to manage and mitigate unacceptable safety risks
 - ▶ Step 2, 2.3: Identifying human factors and human performance related risks
 - ▶ Step 2, 2.4: Developing an approach for evaluating exemptions, including the need for any appropriate risk mitigations
 - **5.3: CHECK AND ACT - Step 3**
 - ▶ Step 3, 3.1: Identifying potential indicators for monitoring the COVID-19 situation
 - ▶ Step 3, 3.2: Monitoring exemptions and the effectiveness of safety risk mitigations in place
 - ▶ Step 3, 3.3: Monitoring of occurrences and trends
 - ▶ Step 3, 3.4: Reassessing priorities and, if required, modifying the strategy, identifying potential unintended consequences
 - ▶ Step 3, 3.5: Adapting oversight and surveillance activities
 - ▶ Step 3, 3.6: Reporting systems and documenting lessons learned.

QRGs - Contents Table

- Alleviation Title
- Publication Date
- Relevant Standard(s)
- CCRD entry required
- Problem Statement
- Applicability
- Pre-requisites
- Alleviation summary
- Operational context
- Possible Mitigations
- Alleviations likely to be unacceptable

For further information, please visit <https://www.icao.int/safety/COVID-19OPS/Pages/QRGs.aspx#Overview>

Legend

